

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7681809
<b>Application Number:</b>	10673105
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2566
<b>Title of Invention:</b>	Contact center resource allocation based on work bidding/auction
<b>First Named Inventor/Applicant Name:</b>	Andrew D. Flockhart
<b>Customer Number:</b>	48500
<b>Filer:</b>	Douglas W. Swartz/Debra Kesner
<b>Filer Authorized By:</b>	Douglas W. Swartz
<b>Attorney Docket Number:</b>	4366-113
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### Payment information:

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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_15.pdf	210393	yes	3
			9c577d03a0d844fec251980322b32f605493722b401		

Multipart Description/PDF files in .zip description			
Document Description		Start	End
Transmittal Letter		1	2
Information Disclosure Statement (IDS) Filed (SB/08)		3	3

**Warnings:**

**Information:**

<b>Total Files Size (in bytes):</b>	210393
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**New Applications Under 35 U.S.C. 111**  
 If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**  
 If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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